Compli® FAQs

Purpose: Internal Henry Schein use only. FAQ sheet explaining product detail, compensation, and other relevant items.

1. **What is Compli®?**
   Compli® is a state-of-the-art comprehensive compliance training system for OSHA, Infection Control, HIPAA, and other areas of compliance training developed exclusively for Henry Schein. Compli® includes unlimited access to training, the Compliance Dashboard, the Compli® Detailed Audit APP, and technical support. Compli® is designed primarily for larger practices, multi-site facilities, and DSOs.

2. **Is Compli® available anywhere else?**
   No. It is available exclusively through Henry Schein.

3. **How is Compli® unique in the market and how does it compare to other tracking/training solutions in the market?**
   Compli® is the only program that can be managed at the office level and includes assistance with OSHA and HIPAA inspections. In addition, it is the only dental office compliance program offering unlimited technical support by experienced and authorized OSHA trainers. Additionally, practices have the ability to manage and monitor both online training and in-office compliance inspections in one convenient location.

4. **What is the Compliance Dashboard?**
   The Compliance Dashboard allows Compli® users to submit periodic in-office compliance checks in one convenient location. The Dashboard allows practices to record results of these periodic checks. B, Each office or regional manager can ensure these checks are being performed and passed on a regular basis.

5. **How does this training differ from OSHA & HIPAA training offered in-office?**
   The content and level of support are the same.

6. **What is a multi-use access code?**
   When ordering training through Compli®, offices will receive one multi-use code per course ordered. The multi-use code can be used by all members of the dental team to access their required training.

7. **Is yearly training still required?**
   Yes, and Compli® meets the requirement for annual training.

9. **What makes Compli® optimized for multi-site practices and DSO's?**
   Compli® makes it easy to order training and review the compliance ratings for all offices in a network. Review the team members from each office who have completed their required training and see which offices have successfully submitted their periodic in-office compliance checks.

9. **Is Compli® available for solo practices?**
   Yes, it is. A practice of any size will benefit from Compli®

10. **Will the office still need OSHA and HIPAA binders if they purchase Compli®?**
    Yes, it will. Compli® satisfies the training requirements for OSHA and HIPAA, but written policies and procedures, as well as certain documents, are still needed. By purchasing the compliance system/binders along with Compli® and completing the Detailed Audit App included with Compli®, full compliance can be assured.

11. **Does Compli® offer additional CE courses or updates?**
    Yes, it does. Compli® users also gain access to quarterly OSHA, HIPAA, and Infection Control ive CE webinars for content updates, further training, and live Q&A sessions with industry leading compliance specialists.

12. **Does Compli® offer CE credits?**
    Yes, it does. Compli® users receive CE credits approved by the AGD.

13. **How can I learn more about Compli® or participate in a demo?**
    Contact Compliance Training Partners' technical support team at **888-388-4782** or **jshaffer@compliancetrainingpartners.com**.

14. **An office purchased Compli® - now what?**
    CTP takes it from there! An individualized, customized dashboard will be created for the practice and sent to identified practice team members via email. Once the office finishes the registration process, the practice and team will have immediate access to its annual unlimited training.