

Date:

Dear Patient:

The doctors and staff at \_\_\_\_\_ would like to thank you for your patience and understanding as we transition back to “normal” during the COVID-19 pandemic. Our team stands ready to assist you with any dental treatment you may need, including regular preventative visits.

We have always been committed to following Centers for Disease and Control (CDC) recommendations for infection control. To ensure our patients receive the best and safest care, we also follow infection control best practices as outlined by the World Health Organization and the American Dental Association. This includes standard precautions, hand hygiene, personal protective equipment, disinfection and hospital grade instrument sterilization.

You may notice that we have removed any unnecessary reading materials, toys, etc. from the waiting area in our office to limit “touch” surfaces. Our team has utilized the recent down time to ensure that each employee has been retrained on OSHA safety regulations and CDC Infection Control Guidelines. We have incorporated more stringent disinfection protocols and are temporarily eliminating certain procedures where high aerosols may be generated.

To provide a safe and healthy visit for each patient, we will be asking several questions regarding health history prior to your visit. We will take your temperature upon arrival at our office and will be limiting the number of patients allowed in the waiting area. Unless necessary, please do not bring family or friends inside the office. If you must have someone accompany you, it is required that we screen them for COVID-19 as well.

We want you, our valued patient, to know that your safety is of utmost importance to us and want to reassure you that things will get back to normal—we just have to be patient. Our team is looking forward to seeing you soon at your next dental visit and hope that you will contact us with any questions or concerns you may have.

Sincerely,

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